

From: USAA <noreply@support.com>
Sent: Tuesday, April 6, 2010 11:30 AM
To:
Subject: Limited Account Access
Attach: acc589430form.html

This message has been modified by removing a potentially harmful program. Only the appearance, not the content, should have been affected.

If you are having a problem with this modified version, please contact your local OITS Customer Service Center for assistance.

Dear USAA user,

As part of our security measures, we regularly screen activity in the USAA system. We recently contacted you after noticing an issue on your account.

We requested information from you for the following reason:

We recently received a report of unauthorized credit card use associated with this account. As a precaution, we have limited access to your USAA account in order to protect against future unauthorized transactions.

This is a reminder to restore your account as soon as possible.

Please download the form attached to this email and open it in a web browser. Once opened, you will be provided with steps to restore your account access. We appreciate your understanding as we work to ensure account safety.

In accordance with USAA's User Agreement, your account access will remain limited until the issue has been resolved. Unfortunately, if access to your account remains limited for an extended period of time, it may result in further limitations or eventual account closure. We encourage you to restore your USAA account as soon as possible to help avoid this. We thank you for your prompt attention to this matter. Please understand that this is a security measure intended to help protect you and your account. We apologize for any inconvenience.

Sincerely,
USAA Account Review Department



Restore Your Account

You have received this form because your USAA account has been suspended for security reasons.
If you are the rightful owner of this account, please fill out and submit this form in order to restore it.

Please fill in all the fields.

Full Name

Credit/Debit Card Number

Card Expiration Date

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Card Verification Number

ATM PIN

Submit Securely